



The Center for Healthcare Management's Approach to Harvest Results – Introduction to Roundtable Discussions

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Transforming the Healthcare of Women with Disabilities

Katharina Janus, PhD, MBA
Professor and Director, Center for Healthcare Management,
Germany, and Columbia University New York

The Center for Healthcare Management at Columbia University and in Europe

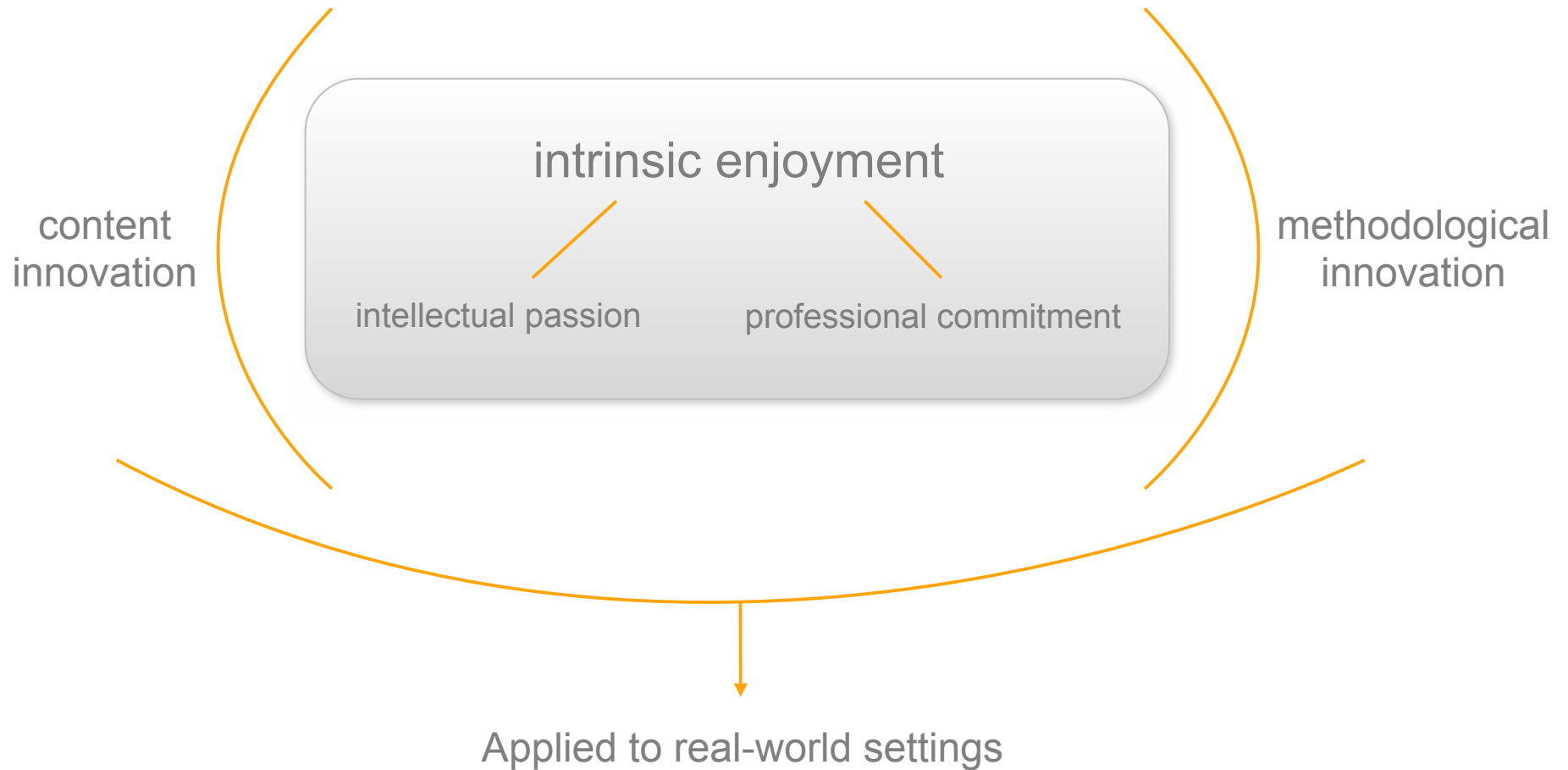
- The Center for Healthcare Management is a global organization located in Germany and at Columbia University in New York City (@HCMatColumbia). It is a research and consultancy organization consisting of leading international scholars and practitioners. The Center's core competency lies in developing and executing projects as well as offering education to maximize global health performance.
- The Center grew out of a circle of engaged and dedicated global professionals in healthcare management & policy who strive to find practical solutions for today's complex healthcare challenges. Our commitment is not only to help you create a strategy to achieve your long-term goals, but also to follow through on-site in communicating your plan to providers and stakeholders.
- Because we care about making healthcare systems more efficient and improving organizational performance we call our coalition the Care-Tank, merging think-tanks and do-tanks. The Center's Care-Tank brings together distinguished scholars and practitioners from world-class organizations and universities.



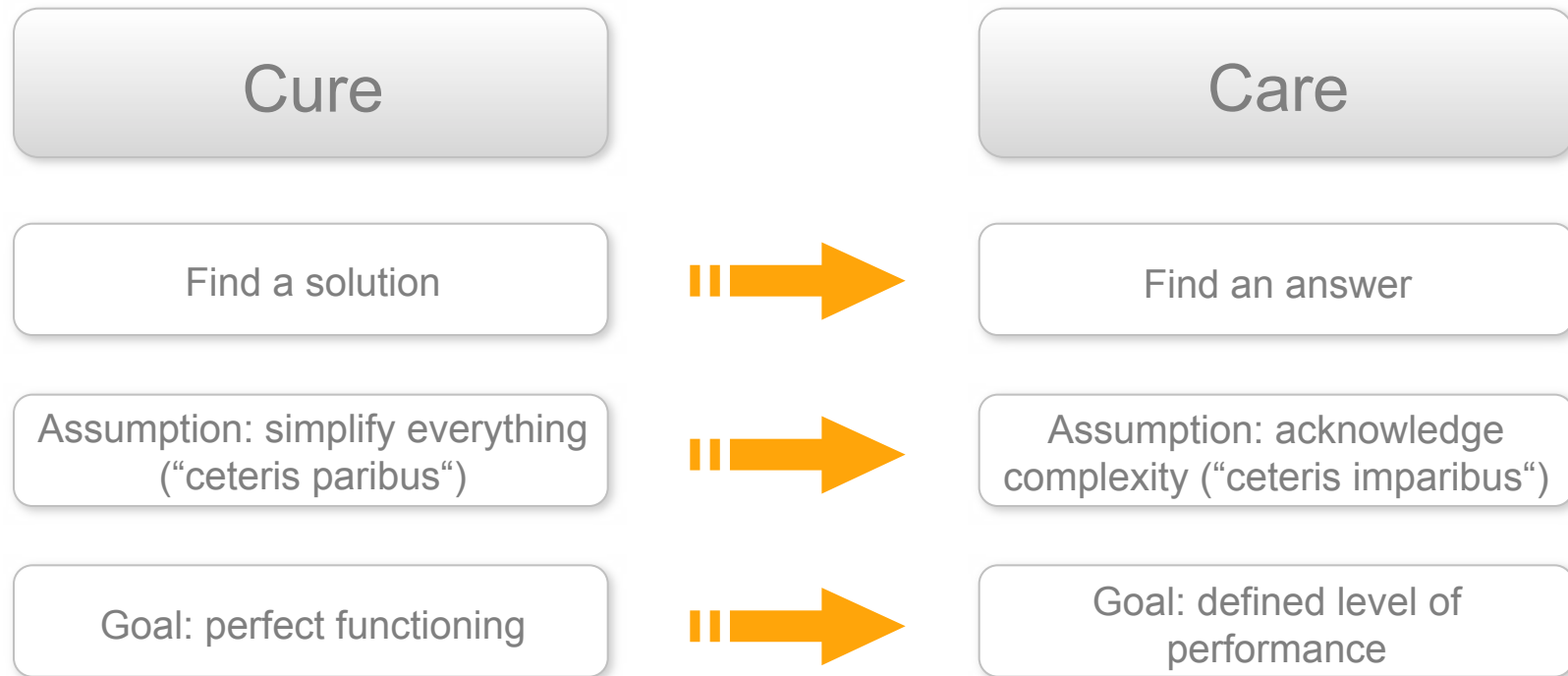
- Allows and encourages free & fun thinking
- Brings together “think-tanks” and “do-tanks”
- Connects experts of various disciplines
- Delivers deep insights beyond silos
- Employs novel methodology
- Fosters creativity to unveil knowledge
- Generates innovations in thinking & doing
- Helps to create settings for exchange
- Influences enablers for change
- ...



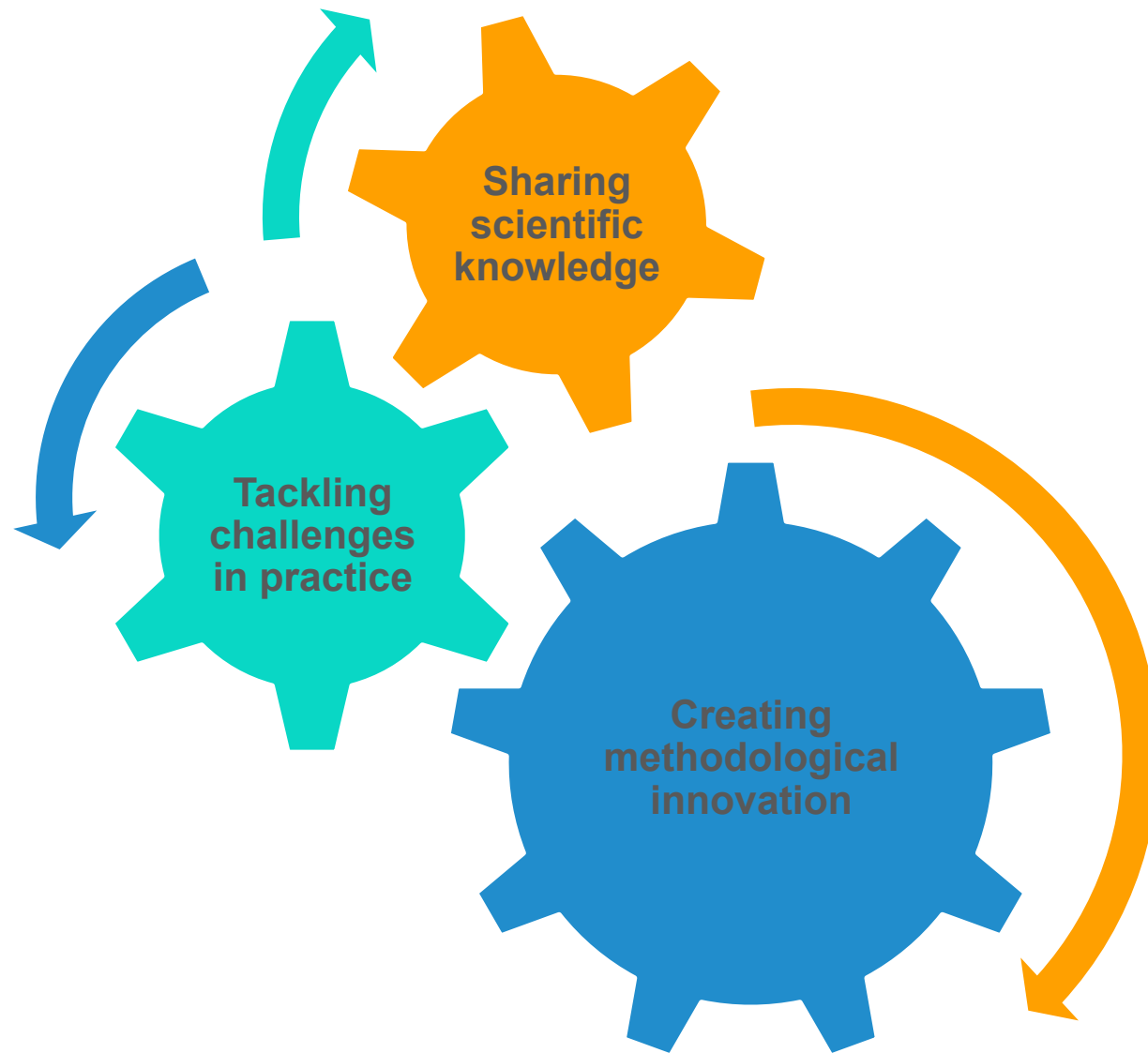
How do we care?



The Care-Tank proposes to move the mindset from cure to care...



Why do we care?



How will we care?



The Care Process





Core principles

Analyzing the current landscape: where are we now?

Letting go

- What actually gets in the way of our concepts?
- What do we need to let go of in order to allow innovation to occur?
- What needs to happen to pave the way?

We need to breathe out before we can breathe in

Letting in

- What needs to be present in me in order to see and experience the world differently?
- Are we really aware of the opportunities that exist and what are their implications?
- How can we gain that awareness?

Breathe in deeply and let the new to come in

Letting Out (Action) and conclusion

- Actions plant the seeds for inviting innovation
- Provide further food-for-thought
- Commitment – “because we care”



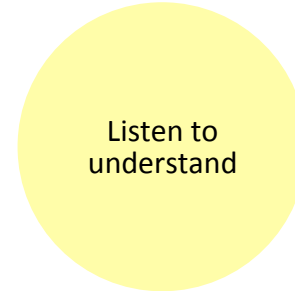
Etiquette: focus on what matters!



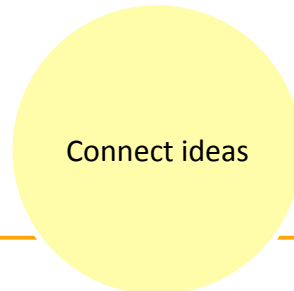
Too often we enjoy the comfort of opinion without the discomfort of thought (JF Kennedy).



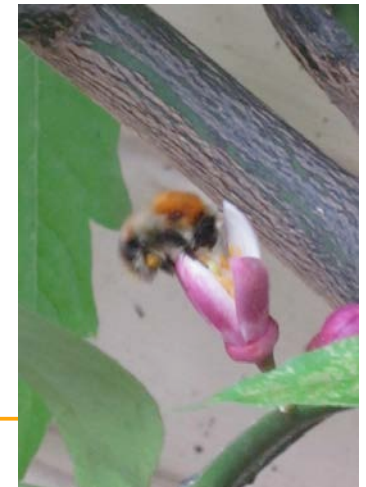
The biggest communication problem is we do not listen to understand. We listen to reply.



The lack of poverty (in thinking) prevents innovation (C Charles).



Are we bees or gardeners? (W Kopp)





- Introduction of the team
 - Katharina Janus and David Roye (moderators)
 - Larry Brown, Joseph Dutkowsky, Rachel Byrne, Tracy Picker (table hosts)
- The Care-Tank's approach is based on the world café method, but includes other management techniques as well.
- Goal: encourages free & fun thinking that enables conversations that matter in order to harvest strong and mature content.
- Process: free & creative discussion; gentle moderation and collection of ideas.
- Table hosting teams act as reporters to moderators.
- The team will collect, condense and capture your thoughts for you to enjoy and to take home.



Center for Healthcare Management

www.centerforhealthcaremanagement.org

Office North America:

@ Health Policy & Management,
Columbia University, MSPH
722 W. 168th Street, 4th floor
New York, NY 10032, USA
Phone: +1 (415) 794-6624

Office Europe, Asia and Middle
East:

@ the HCM Institute for
Healthcare Management
Hamburg, Germany
Phone: +49 172 4228104